



BROADLAND
HOUSING GROUP

Rules

Amended 28 September 2016.

Broadland Housing Association

A Registered Society under the Co-operative and Community Benefit Act 2014

Register No: 16274

These rules were approved at the Association's Annual General Meeting on 28 September 2016 and were registered with the Financial Conduct Authority on 8 March 2017. Notification of amendments to these Rules were communicated to the HCA on 4 October 2016.

All previous rules rescinded

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PART A NAME AND OBJECTS

Name

A1 The name of the society shall be BROADLAND HOUSING ASSOCIATION LIMITED ("The Association").

Objects

A2 The Association is formed for the benefit of the community. Its charitable objects shall be to carry on for the benefit of the community:

A2.1 the business of providing and managing housing including social housing and providing assistance to help house people and associated facilities, amenities and services for people in housing need or for the relief of aged, disabled (whether physically or mentally) or chronically sick people.

A2.2 any other charitable object that can be carried out from time to time by a registered society registered as a provider of social housing with the Regulator.

Non-profit

A3 The Association shall not trade for profit and any profits shall only be applied for the purpose of furthering the Association's objects and/ or in accordance with these Rules.

A4 Nothing shall be paid or transferred by way of profit to Shareholders of the Association.

Corporate status

A5 The Association is not a subsidiary of another organisation and shall not become a subsidiary of another organisation without first amending these rules to state the name of the parent entity and without first having obtained the consent of the Regulator to such a rule change pursuant to section 212 of the Housing and Regeneration Act 2008 for as long as necessary.

Powers

- B1 The Association shall have power to do anything that a natural or corporate person can lawfully do which is necessary or expedient to achieve its objects, except as expressly prohibited in these Rules.
- B2 Without limiting its general powers under Rule B1, and so far as is necessary or expedient to achieve its objects, the Association shall have power to:
- B2.1 purchase, acquire or dispose, take or grant any interest in property including any mortgage, charge, floating charge or other security whatsoever;
 - B2.2 construct or carry out works to buildings;
 - B2.3 help any charity or other body not trading for profit in relation to housing and related services;
 - B2.4 subject to rules F13, F14, and F15 borrow money or issue bonds, notes loan stock or any other debt instrument or enter into any transaction having the effect of borrowing;
 - B2.5 enter into and perform any Derivative Transaction on such terms as the Association thinks fit for the purpose of hedging or otherwise managing any treasury risk or other financial exposure of the Association;
 - B2.6 subject to rule F17, invest the funds of the Association;
 - B2.7 lend money on such terms as the Association shall think fit;
 - B2.8 guarantee, enter into any contract of indemnity or suretyship in relation to, or provide security for, the borrowing or performance of the obligations of any other organisation, in each case on such terms as the Association shall think fit.
- B3 The Association shall not have power to receive money on deposit in any way which would require authorisation under the Financial Services and Markets Act 2000 or any other authority required by statute unless it has such authorisation.

Powers of the Board

- B4 The business of the Association shall be directed by the Board.
- B5 Apart from those powers which must be exercised in general meeting:
- B5.1 by statute; or
- B5.2 under these rules
- all the powers of the Association may be exercised by the Board for and in the name of the Association.
- B6 The Board shall have power to delegate, in writing, subject to Rules D29-D33, the exercise of any of its powers. Such delegation may include any of the powers and discretions of the Board.

Limited powers of shareholders in general meeting

- B7 The Association in general meeting can only exercise the powers of the Association expressly reserved to it by these Rules or by statute.

General

- B8 The certificate of an Officer of the Association that a power has been properly exercised shall be conclusive as between the Association and any third party acting in good faith.
- B9 A person acting in good faith who does not have actual notice of these Rules or the Association's regulations shall not be concerned to see or enquire if the Board's powers are restricted by these Rules or such regulations.

Obligations of shareholders

- C1 All Shareholders agree to be bound by the obligations on them as set out in these Rules. When acting as Shareholders they shall act, at all times in the interests of the Association and for the benefit of the community, as guardians of the objects of the Association.

Nature of shares

- C2 The Association's share capital shall be raised by the issue of shares. Each share has the nominal value of one pound which shall carry no right to interest, dividend or bonus. Shares shall be non-withdrawable.
- C3 Only shares held by the nominee of an unincorporated body (alone or jointly with other nominees) can be transferred and only to a new nominee of that unincorporated body (alone or jointly with other nominees).
- C4 When a Shareholder ceases to be a Shareholder or is expelled from the Association, his or her share shall be cancelled. The amount paid up shall become the property of the Association.

Nature of shareholders

- C5 A Shareholder of the Association is a person or body whose name and address is entered in the register of Shareholders.
- C6 The following cannot be shareholders:
- C6.1 a minor;
 - C6.2 a person who has been expelled as a Shareholder, unless authorised by special resolution at a general meeting;
 - C6.3 an employee of the Association or an employee of any other Group Member;
 - C6.4 a person who has been removed by the Board in accordance with rule D8;
 - C6.5 a person in respect of whom a registered medical practitioner who is treating that person gives a written opinion to the Association stating that the person has become physically or mentally incapable of exercising their rights as a Shareholder and may remain so for more than three months.

- C7 A Shareholder can be the nominee of an unincorporated body. In such cases the register shall contain the name and address of the Shareholder and shall designate the Shareholder as the nominee of a named unincorporated body. The address of the unincorporated body shall also be entered in the register if it differs from the address of the Shareholder nominee.
- C8 A corporate body can be a Shareholder. It can appoint an individual to exercise its rights at general meetings. Any such appointment shall be in writing, and given to the Secretary.
- C9 No Shareholder shall hold more than one share and each share shall carry only one vote.
- C10 A share cannot be held jointly unless by nominees of an unincorporated body.

Admission of shareholders

- C11 The Board shall set, review and publish its policies and objectives for admitting new Shareholders. The Board shall only admit new Shareholders in accordance with such policies.
- C12 An applicant for a share shall apply in writing to the Association's registered office:
- C12.1 setting out their reasons for applying and their qualifications in accordance with the Association's policies under Rule C11; and
- C12.2 pay the sum of one pound (which shall be returned to them if the application is not approved).
- C13 Every application shall be considered by the Board in accordance with rule C11. The Board has the power in its absolute discretion to accept or reject the application. If the application is approved, the name of the applicant and the other necessary particulars shall be entered in the register of Shareholders. One share in the Association shall be issued to the applicant.

Ending of shareholding

- C14 A Shareholder shall cease to be a Shareholder if:
- C14.1 they die; or

C14.2 they are expelled under rule C15; or

C14.3 they withdraw from the Association by giving one month's notice to the secretary which shall be effective on receipt, unless they are one of the last three remaining Shareholders, in which case they must provide at least one month's written notice of the withdrawal to the Secretary; or

C14.4 they do not attend in person or appoint a proxy in respect of, nor deliver written apologies in advance for two consecutive annual general meetings of the Association; or

C14.5 in the case of a body corporate it ceases to be a body corporate; or

C14.6 in the case of the nominee of an unincorporated body, they transfer their share to another nominee of that body; or

C14.7 they cease to be eligible to be a Shareholder under rule C6; or

C14.8 they are a Resident and in the opinion of the Board are in material or serious breach of their tenancy agreement or lease or are subject to a possession order or are in breach of a suspended possession order, or are subject to any of the following types of court order: anti-social behaviour order, anti-social behaviour injunction, demoted tenancy, or closure order; or

C14.9 they are a Resident and the Association has obtained an order of a competent court or tribunal against them for recovery of monies due from them to the Association provided that if the order is suspended or is an order for payment in instalments they shall only cease to be a Shareholder upon failing to meet the terms of the order.

C15

A Shareholder may only be expelled by a Special Resolution at a special general meeting called by the Board provided that the following rules apply to the process:

C15.1 The Board must give the Shareholder at least one month's notice in writing of the general meeting. The notice to the Shareholders must set out the particulars of the complaint of conduct detrimental to the Association and must request the Shareholder to attend the meeting to answer the complaint.

C15.2 At the general meeting called for this purpose the Shareholders shall consider the evidence presented by the Board and by the

Shareholder (if any). The meeting may take place even if the Shareholder does not attend.

C15.3 If the resolution to expel the Shareholder is passed in accordance with this rule, the Shareholder shall immediately cease to be a Shareholder.

Annual general meeting

C16 The Association shall hold a general meeting called the annual general meeting within six calendar months after the close of each of its financial years or such later date as may be permitted by law.

C17 The functions of the annual general meeting shall be:

C17.1 to receive the annual report which shall contain:

- the revenue accounts and balance sheets for the last accounting period
- the auditor's report (if one is required by law) on those accounts and balance sheets
- the Board's report on the affairs of the Association

C17.2 subject to rules F3 and F4 to appoint the auditor;

C17.3 to elect (or re-elect) Board members if applicable;

C17.4 to transact any other general business of the Association set out in the notice convening the meeting including any business that requires a Special Resolution.

Special general meetings

C18 All general meetings other than annual general meetings shall be special general meetings and shall be convened either:

C18.1 upon an order of the Board; or

C18.2 upon a written requisition signed by one-tenth of the Shareholders (to a maximum of twenty-five but not less than three) stating the business for which the meeting is to be convened;

C18.3 if within twenty-eight days after delivery of a requisition to the Secretary a meeting is not convened, the Shareholders who have signed the requisition may convene a meeting.

C19 A special general meeting shall not transact any business that is not set out in the notice convening the meeting.

Calling a general meeting

C20 Subject to rule C22, all general meetings shall be convened by at least fourteen clear days' written notice posted or delivered by hand or sent by Electronic Communication to every Shareholder at the address or Electronic Communication address given in the share register. The notice shall state whether the meeting is an annual or special general meeting, the time, date and place of the meeting, and the business for which it is convened.

C21 Any accidental failure to get any notice to any Shareholder, shall not invalidate the proceedings at that general meeting. A notice or communication posted or delivered by hand or sent by Electronic Communication to a Shareholder at their address or Electronic Communication address shown in the register of Shareholders shall be deemed to have arrived as specified in Rule G14.12.

C22 Seventy-five per cent of Shareholders may agree, by consenting in writing, or by confirming through Electronic Communication, to a general meeting being held with less notice than required by rule C20.

Proceedings at general meetings

C23 Before any general meeting can start its business there must be a quorum present. A quorum is one-tenth of all Shareholders with a minimum number of five and a maximum number of 25. As part of the quorum at least two Shareholders must be present in person.

C24 A meeting held as a result of a Shareholder's requisition will be dissolved if too few Shareholders are present half an hour after the meeting is scheduled to begin.

C25 All other general meetings with too few Shareholders will be adjourned to the same day, at the same time and at the registered office in the following week. If less than the number of Shareholders set out in rule C23 are present within half an hour of the time the adjourned meeting is scheduled to have started, those Shareholders present shall carry out the business of the meeting.

C26 The Chair of any general meeting can:

C26.1 take the business of the meeting in any order that the Chair may decide; and

C26.2 adjourn the meeting if the majority of the Shareholders present in person or by proxy agree. An adjourned meeting can only deal with matters adjourned from the original meeting. An adjourned meeting is a continuation of the original meeting. The date of all resolutions passed is the date they were passed (as opposed to the date of the original meeting). There is no need to give notice of an adjournment or to give notice of the business to be transacted.

C27 At all general meetings of the Association the Chair of the Board shall preside. If there is no such Chair or if the Chair is not present or is unwilling to act, the vice Chair (if any) shall chair the meeting, failing which the Shareholders present shall elect a Shareholder to chair the meeting. The person elected shall be a Board Member if one is present and willing to act.

Proxies

C28 Any Shareholder entitled to attend and vote at a general meeting may appoint another person, whether or not a Shareholder, as their proxy to attend and vote on their behalf. A proxy can be appointed by delivering a written appointment, which may be by way of Electronic Communication, to the registered office or such other place as may be selected by the Board and stated in the meeting notice, at least 48 hours before the date of the meeting at which the proxy is authorised to vote. It must be signed or confirmed by Electronic Communication and sent by the Shareholder or a duly authorised attorney. Any proxy form delivered late shall be invalid. Any question as to the validity of a proxy shall be determined by the chair of the meeting whose decision shall be final.

Voting

C29 Subject to the provisions of these Rules or of any statute, a resolution put to the vote at a general meeting shall, except where a ballot is demanded or directed, be decided upon a show of hands.

C30 On a show of hands every Shareholder present in person and on a ballot every shareholder present in person or by proxy shall have one vote. In the case of an equality of votes the chair of the meeting shall have a second or casting vote.

C31 Unless a ballot is demanded (either before or immediately after the vote), a declaration by the chair of the meeting that a resolution on a show of hands has been carried or lost, unanimously or by a particular majority, is conclusive. An entry made to that effect in the book containing the minutes of the proceedings of the Association shall be conclusive evidence of that fact.

C32 Any question as to the acceptability of any vote whether tendered personally or by proxy, shall be determined by the chair of the meeting, whose decision shall be final.

C33 A ballot on a resolution may be demanded by any three Shareholders at a meeting (in person or by proxy) or directed by the chair (and such demand or direction may be withdrawn). A ballot may be demanded or directed before or after a vote on the show of hands, and in that case the resolution shall be decided by the ballot.

C34 A ballot shall be taken at such time and in such manner as the chair of the meeting shall direct. The result of such a ballot shall be deemed to be the resolution of the Association in general meeting. Subject to the Act (including any such requirements on voting majorities as the Act may contain) on a ballot:

C34.1 where those shareholders present at the meeting (in person and by proxy) are a mixture of tenants and non-tenants, it is intended that the tenants' votes shall amount in aggregate to 33% of the total votes cast and the non-tenants' votes shall amount in aggregate to 67% of the total votes cast. Accordingly, the percentage of votes cast for and against a resolution after taking into account these weightings shall be calculated as follows:

$$\text{Percentage votes in favour} = \text{WF} / (\text{WF} + \text{WA})$$

$$\text{Percentage votes against} = \text{WA} / (\text{WF} + \text{WA})$$

Where:

WF = the weighted votes in favour calculated as follows:

$$\text{WF} = \text{TF} + (\text{NF} \times (2\text{T} / \text{N}))$$

WA = the weighted votes against calculated as follows:

$$\text{WA} = \text{TA} + (\text{NA} \times (2\text{T} / \text{N}))$$

And for the purposes of these calculations:

T = the total number of votes cast by tenant shareholders

N = the total number of votes cast by non-tenant shareholders

TF = number of votes cast in favour by tenant shareholders

TA = number of votes cast against by tenant shareholders
NF = number of votes cast in favour by non-tenant shareholders
NA = number of votes cast against by non-tenant shareholders

C34.2 where those shareholders present at the meeting (in person or by proxy) are all tenants or they are all non-tenants, each shareholder shall have one vote and the percentage of votes cast for and against the resolution shall be calculated accordingly.

C35 Subject to the Act a resolution in writing signed or confirmed by letter or by Electronic Communication by or on behalf of the requisite majority of the Shareholders, for the time being, entitled to vote on the relevant resolution shall be as valid and effective as a resolution passed at a properly called and constituted meeting of Shareholders provided that a copy of the proposed resolution has been delivered in accordance with these Rules to all Shareholders and the requisite majority of Shareholders referred to in rule C36 has delivered their agreement in accordance with these Rules. Such resolution when signed or approved may comprise more than one document in the same form, each signed or approved, by one or more Shareholders.

C36 For the purposes of rule C35 the requisite majorities are:

- in the case of an ordinary resolution, a simple majority of Shareholders who would have been entitled to vote had the resolution been proposed at a properly called and constituted general meeting;
- in the case of a resolution requiring a two-thirds majority of Shareholders, at least two-thirds of the Shareholders who would have been entitled to vote had the resolution been proposed at a properly called and constituted general meeting; or
- in the case of a resolution requiring a three-quarters majority of Shareholders, at least three-quarters of the Shareholders who would have been entitled to vote had the resolution been proposed at a properly called and constituted general meeting.

Representatives and nominees

C37 Under the provisions of these Rules (including rules A3, A4, C2 and C4) no Shareholder is entitled to property of the Association in that capacity, and in the event of death a person shall cease to be a Shareholder, their share shall be cancelled and the amount paid up on that share shall become the property of the Association. The following make provisions for representatives and nominees taking into account the provisions of these Rules:

C37.1 The Act provides that a Shareholder may nominate a person or persons to whom property in the Association at the time of his/ her death shall be transferred. As any such share will have been cancelled, no person so nominated under the Act shall be entitled to any property of that Shareholder on their death.

C37.2 No property shall be capable of transfer to any personal representative of a deceased Shareholder.

C38 Upon a claim being made by a trustee in bankruptcy of a bankrupt Shareholder to the share held by that Shareholder, the Association shall transfer such share to which the trustee in bankruptcy is entitled and as the trustee in bankruptcy may direct them.

Functions

- D1 The Association shall have a Board who shall direct the affairs of the Association in accordance with its objects and these Rules and ensure that its functions are properly performed. These functions shall be agreed by the Board and set out separately in a code of governance or otherwise in writing.

Composition of the Board

- D2 The Board shall consist of between five and twelve (including co-optees), as may be determined by the Board. A majority of Board members shall always be capable of appointment or election by the Shareholders.

Where a tenant is elected to be a member of the Board but is not already a shareholder, it shall be a condition of his/her appointment that, within one month of the appointment becoming effective, he/she submits to the Association's registered office an application for membership complying with rule C12.1 and pays to the Association the sum of one pound in compliance with rule C12.2, whereupon he/she shall become a shareholder and be entered as such in the register of shareholders. Where a non-shareholder tenant is elected to be a member of the Board but fails to comply with this condition, he/she shall immediately cease to be a member of the Board and a casual vacancy will arise.

- D2A The Chief Executive shall ex officio be a member of the Board and shall not be subject to any limit on his or her term of office. The Chief Executive shall automatically cease to be a member of the Board upon ceasing to hold office. The Chief Executive will be a full board member.

- D3 Except for co-optees and employees only Shareholders can be Board Members.

- D4 D4.1 The Board shall make available the obligations (including the expected standards of conduct) of every Board Member (including co-optees) to the Board and to the Association. The Board shall review and may amend the obligations of Board Members from time to time.

D4.2 Any Board Member or co-optee who has not signed a statement confirming that they will meet their obligations (including the expected standards of conduct) to the Board of the Association without good cause within one month of election or appointment to the Board or, if later, within one month of adoption of these Rules, shall immediately cease to be a Board Member or co-optee unless the Board resolves to disapply this rule in respect of any Board Member or co-optee.

D5 The Board may appoint co-optees to serve on the Board on such terms as the Board resolves and may remove such co-optees. Not more than five co-optees can be appointed to the Board or to any committee at any one time. A co-optee may act in all respects as a Board Member, but they cannot take part in the deliberations nor vote on the election of Officers of the Association nor any matter exclusively affecting Shareholders.

D6 For the purposes of these Rules and of the Act a co-optee is not included in the expression "Board Member" or "Member of the Board". For the purposes of the Housing and Regeneration Act 2008, Board Members and co-optees are officers.

D7 No one can become or remain a Board Member a committee member or co-optee at any time if:

D7.1 they are disqualified from acting as a director of a company, as a Board Member of another registered society [or as a charity trustee] for any reason; or

D7.2 they have been convicted of an indictable offence which is not, or cannot be, spent; or

D7.3 a composition is made with that person's creditors generally in satisfaction of that person's debts; or

D7.4 they are not a shareholder (unless they are a co-optee or employee of the Association or any other Group Member); or

D7.5A they have absented themselves from three consecutive meetings of the Board or Committee (as the case may be) in one rolling twelve-month period without special leave of absence from the Board; or

D7.5B if they are a Committee Member, they have absented themselves from three consecutive meetings of the Committee in one rolling twelve-month period without special leave of absence from the Board; or

D7.6 a registered medical practitioner who is treating that person gives a written opinion to the Association stating that that person has become physically or mentally incapable of acting as a Board Member, co-optee or committee member and may remain so for more than three months; or

D7.7 they are a Resident and in the opinion of the Board are in material or serious breach of their tenancy agreement or lease or are subject to a possession order or are in breach of a suspended possession order or are subject to any of the following types of court order: anti-social behaviour order, anti-social behaviour injunction, demoted tenancy, or closure order; or

D7.8 they are a Resident and the Association has obtained an order of a competent court or tribunal against them for recovery of monies due from them to the Association provided that if the order is suspended or is an order for payment in instalments they shall only cease to be a Board Member, co-optee or committee member upon failing to meet the terms of the order; or

D7.9 they are an employee and their contract of employment is terminated; or

D7.10 they are a specifically elected or appointed as a Resident Board Member and cease to be a Resident;

and any Board Member, co-optee or committee member who at any time ceases to qualify under this rule shall immediately cease to be a Board Member, co-optee or committee member (as appropriate).

D8 A Board Member may be removed from the Board

D8.1 by a Special Resolution at a general meeting.

D8.2 by a resolution passed by two thirds of the Board excluding the Board Member subject of the proposed removal and excluding co-optees and employees, provided the following conditions are satisfied

- at least fourteen days' notice of the proposed resolution has been given to all Board Members; and
- the notice sets out in writing the reasons for the removal; and
- the Board is satisfied that the reasons justify the removal.

D9. Whenever the number of Board Members and co-optees is less than permitted by these Rules, the Board may appoint a further Board Member in addition to the Board's power to co-opt. Any Board Member so appointed shall retire at the next annual general meeting.

Terms of office and election or appointment to the Board

- D10 In every notice for an annual general meeting the Board shall state those Board members continuing in office and those candidates intending to offer themselves for election.
- D11 Each Board Member, save for Board Members appointed under rule D14 shall be elected in accordance with any board membership policies adopted by the Board from time to time. and shall be elected for a fixed term of office expiring at the conclusion of an annual general meeting (each a “fixed term”). The fixed term shall be for a term of three annual general meetings unless the Board has set a lower number of annual general meetings for the relevant Board Member on their election. No fixed term shall be set which would cause the relevant Board Member to serve beyond their ninth consecutive annual general meeting (and for this purpose time served on the board of another Group Member or on the board of any predecessor of the Association of another Group Member shall be counted), save where the Board agrees that circumstances exist where it would be in the best interest of the Association for a Board Member to serve for a longer period.
- D12 D12.1 At every annual general meeting each Board Member elected under rule D11 who has served their fixed term shall retire from office. Any Board Member who retires from office at an annual general meeting under this rule D12 shall be eligible for re-election subject to any board membership policies and subject to any restrictions contained within these Rules.
- D12.2 Any Board Member retiring under rule D12.1 having completed nine years' continuous service (or nine years' continuous service plus any extended period agreed by the Board under rule D11) on either the Board of the Association and/or the Board of a Group Member (or any predecessor) shall not be eligible for re-appointment or re-election for at least one full term of office.
- D13 D13.1 Board members elected under rule D11 will be elected in accordance with open and transparent selection criteria and election procedures set out in any board membership policies adopted by the Board from time to time. These may provide for prospective candidates to be approved by the Board before they are eligible to stand for election as Board Members.
- D13.2 The Board, in accordance with the election procedures set under rule D13.1, shall endeavour to ensure that the Board possesses the quality, skills, competencies and experience which the Board has from time to time determined that it requires.
- D13.3 In an election for candidates wishing to be Board Members at a general meeting every Shareholder present in person or by proxy

shall have one vote for every vacancy but shall not give more than one vote to any one candidate.

D13.4 If at elections the number of candidates for election as Board Members does not exceed the number of vacancies on the Board the Chair shall declare those candidates to have been duly elected. If the number of candidates exceeds the number of vacancies the meeting shall elect the Board Members in such a manner as the Chair directs and in accordance with any procedures set under rule D13.1.

D14 The Board may appoint or co-opt employees to the Board on such term as the Board resolves but no employee may be appointed (or co-opted) to the Board if, following their appointment (or co-option), employees would be in a majority.

Quorum for the Board

D15 D15.1 Subject to the provisions of rule D15.2 three Board members shall form a quorum. The Board may determine a higher number or impose additional requirements.

D15.2 The Board will not be quorate unless Board Members who are employees of the Association are in a minority.

D15.3 If the number and make up of Board members falls below the number and make up necessary for a quorum, the remaining Board members may continue to act as the Board for a maximum period of six months and the provisions of rule D15.2 shall be suspended for that time. At the end of that time the only power that the Board any exercise shall be to bring the number and make up of Board members up to that required by these Rules.

Board members' interests

D16 No Board Member, co-optee or member of a committee shall have any financial interest in any contract or other transaction with the Association or with any other Group Member, or be granted a benefit by the Association, unless such interest or benefit

D16.1 is expressly permitted by these Rules; or

D16.2 would not be in breach of, and would not be inconsistent with, any guidance, standard or code published by the Regulator, section 122 of the Housing and Regeneration Act 2008 or any code of conduct and/or governance adopted by the Board.

D17 Any Board member, co-optee or member of a committee, having an interest in any arrangement between the Association and someone else shall disclose their interest, before the matter is discussed by the Board or any committee. Such disclosure must comply with any code of conduct and/or governance adopted by the Board from time to time. Unless it is expressly permitted by these Rules they shall not remain present (unless requested to do so by the Board or committee) and they shall not have any vote on the matter in question.

D18 Subject to rule D19, if a question arises at a meeting of Board Members or of a committee of the Board as to the right of a Board Member, co optee or member of a committee to participate in the meeting (or part of the meeting) for voting or quorum purposes, the question may, before the conclusion of the meeting, be referred to the Chair or chair of the committee in the case of a member of a committee, whose ruling in relation to any Board Member, co optee or member of a committee (other than the Chair or chair of the committee) is to be final and conclusive.

D19 If any question as to the right to participate in the meeting (or part of the meeting) should arise in respect of the Chair or chair of the committee, member of a committee, the question is to be decided by a decision of the Board Members or member of a committee at that meeting, for which purpose the Chair or chair of the committee is not to be counted as participating in the meeting (or that part of the meeting) for voting or quorum purposes.

D20 Any decision of the Board or of a committee shall not be invalid because of the subsequent discovery of an interest which should have been declared.

D21 Every Board member, co-optee and member of a committee shall ensure that the Secretary at all times has a list of:

D21.1 all other bodies in which they have an interest as:

- a director or officer; or
- as a member of a firm; or as an official or elected member of any statutory body; or as the owner or controller of more than two per cent of a company the shares in which are publicly quoted or more than ten per cent of any other company; or

D21.2 any property owned or managed by the Association which they occupy; or

D21.3 any other significant or material interest.

D22 If requested by a majority of the Board or members of a committee (as appropriate) at a meeting convened specially for the purpose, a Board member, co-optee or member of a committee failing to disclose an interest as required by these Rules shall vacate their office either permanently or for a period of time as the Board directs.

D23 Notwithstanding rule D16, the Association may:

D23.1 pay properly authorised expenses to Board Members, co-optees and members of committees when actually incurred on the Association's business;

D23.2 pay insurance premiums in respect of insurance taken out to insure Officers and employees;

D23.3 pay reasonable and proper remuneration, fees, allowances or recompense for loss of earnings to Board Members, co-optees and members of committees following appropriate independent advice; and

D23.4 subject to compliance with Section 122 of the Housing and Regeneration Act 2008, and subject to compliance with any code of conduct and/or governance adopted by the Board from time to time grant reasonable and proper benefits to Board Members, co-optees and members of committees;

D23.5 grant benefits to Board Members, co-optees or members of committees who are beneficiaries which are granted on the same terms and in accordance with the same criteria as they would be granted to any other beneficiary of the Association.

D24 A Board member, co-optee or member of a committee shall not have an interest for the purpose of rules D16 to D21 as a Board Member, director, or officer of any other Group Member.

D25 Board members, co-optees or members of committees who are tenants of the Association shall not have an interest for the purpose of rule D16 to D21 in any decision affecting all or a substantial group of tenants.

Meetings of the Board

D26 The Board shall meet at least three times every calendar year. At least seven days' written notice (delivered by hand, sent by post or Electronic Communication) of the date and place of every Board meeting shall be given by the Secretary to all Board Members and co-optees. The Board may meet on shorter notice where not less than seventy-five per cent of the Board Member so agree.

D27 Meetings of the Board may be called by the Secretary, or by the Chair, or by two Board Members who give written notice to the Secretary specifying the business to be carried out. The Secretary shall send a written notice to all Board Members and co-optees to the Board as soon as possible after receipt of such a request. Pursuant to the request, the Secretary shall call a meeting on at least seven days' notice but not more than fourteen days' notice to discuss the specified business. If the Secretary fails to call such a meeting then the Chair or two Board Members, whichever is the case, shall call such a meeting.

D28 Meetings of the Board or a committee can take place in any manner and through any medium which permits those attending to hear and comment on the proceedings. Any person who attends in this manner will be deemed to be present at the meeting whether or not all are assembled in one place.

Management and delegation

D29 The Board may delegate any of its powers under written terms of reference to its committees or to Officers or employees. Those powers shall be exercised in accordance with any written instructions given by the Board.

D30 The Board may reserve to itself certain significant matters that cannot be delegated to committees or employees.

D31 The membership of any committee shall be determined by the Board. Every committee shall include one Board Member or co-optee to the Board. The Board will appoint the Chair of any committee and shall specify the quorum.

D32 All acts and proceedings of any committee shall be reported to the Board.

D33 No committee can incur expenditure on behalf of the Association unless at least one Board Member or co-optee of the Board on the committee has voted in favour of the resolution and the Board has previously approved a budget for the relevant expenditure.

Miscellaneous provisions

D34 All decisions taken at a Board or any committee meeting in good faith shall be valid even if it is discovered subsequently that there was a defect in the calling of the meeting, or the appointment of the members at a meeting.

D35 A resolution in writing sent to all Board Members or all Members if a committee and signed, or confirmed by Electronic Communication by three quarters of the Board Members or three-quarters of the members of a committee shall be as valid and effective as if it had been passed at a properly called and constituted meeting of the Board or committee and may

consist of documents in the same form and signed or confirmed by Electronic Communication by one or more persons.

D36 Notice may be given to Board Members by hand, post or Electronic Communication at the last address for such communication given to the Secretary. The accidental failure to give notice to a Board Member or the failure of the Board Member to receive such notice shall not invalidate the proceedings of the Board.

PART E CHAIR, CHIEF EXECUTIVE, SECRETARY AND OTHER OFFICERS

The Chair

- E1 The Association shall have a Chair, who shall chair Board meetings, and shall be elected by the Board on such terms as the board determines. The Association may also have a vice Chair who, in the Chair's absence, shall act as the Chair and have the Chair's powers and duties and who shall be elected by the Board. The arrangements for election and removal of any vice Chair shall be determined by the Board.
- E2 The first item of business for any Board meeting when there is no Chair (or vice Chair) or the Chair (or vice Chair) is not present shall be to elect the Chair for the purpose of the meeting. The Chair shall at all times be a Shareholder and a Board Member and cannot be an employee.
- E3 In the case of any equality of votes, the Chair shall have a second or casting vote.
- E4 The Chair of the Association may be removed at a Board Meeting called for the purpose provided the resolution is passed by at least two-thirds of the Members at the meeting.

The Chair's responsibilities

- E5 The Chair's responsibilities will be set out in a written document and agreed by the Board.

The Chief Executive

- E6 The Association may have a Chief Executive appointed by the Board. The Chief Executive shall be appointed on a written contract of employment, which shall include a clear statement of the duties of the Chief Executive

The Secretary

- E7 The Association shall have a Secretary who shall be appointed by the Board and who may be an employee. The Board may appoint a deputy Secretary (who may also be an employee), to act as Secretary in the Secretary's absence. The Secretary's duties will be clearly set out and agreed by the Board.

Other officers

- E8 The Board may designate as Officers such other executives, internal auditor and staff of the Association on such terms (including pay) as it from time to time decides.

Miscellaneous

- E9 Every Officer or employee shall be indemnified by the Association for any amount reasonably incurred in the discharge of their duty.
- E10 Except for the consequences of their own dishonesty or negligence no Officer or employee shall be liable for any losses suffered by the Association or any Group Member.

Auditor

- F1 The Association, if required by law to do so, shall appoint an auditor to act in each financial year. They must be qualified as provided by Section 91 of the Act.
- F2 The following cannot act as auditor:
- F2.1 an Officer or employee of the Association;
 - F2.2 a person employed by or employer of, or the partner of, an officer or employee of the Association.
- F3 The Association's auditor maybe appointed by the Board or by a resolution of Shareholders.
- F4 Where an auditor is appointed to audit the accounts for the preceding year, they shall be re-appointed to audit the current year's as well unless:
- F4.1 a general meeting has appointed someone else to act or has resolved that the auditor cannot act; or
 - F4.2 the auditor does not want to act and has told the Association so in writing; or
 - F4.3 the person is not qualified or falls within rule F2 (above); or
 - F4.4 the auditor has become incapable of acting; or
 - F4.5 notice to appoint another auditor has been given.
- F5
- F5.1 No less than twenty eight days' notice shall be given for a resolution to appoint another person as auditor, or to forbid a retiring auditor being re-appointed.
 - F5.2 the Association shall send a copy of the resolution to the retiring auditor and also give notice to its Shareholders at the same time and in the same manner, if possible.
 - F5.3 if not, the Association shall give notice by advertising in a local newspaper at least 14 days before the proposed meeting. The

retiring auditor can make representations to the Association which must be notified to its Shareholders under Section 95 of the Act

Auditor's duties

- F6 The findings of the auditor shall be reported to the Association, in accordance with Section 87 of the Act.
- F7 The Board shall produce the revenue account and balance sheet audited by the auditor, if required, and the auditor's report, if required, at each annual general meeting. The Board shall also produce its report on the affairs of the Association which shall be signed by the person chairing the meeting which adopts the report.

Accounting requirements

- F8 The end of the accounting year must be a date allowed by the Registrar.
- F9 The Association shall keep proper books of account detailing its transactions, its assets and its liabilities, in accordance with Sections 75 and 76 of the Act.
- F10 The Association shall establish and maintain satisfactory systems of control of its books of account, its cash and all its receipts and payments.

Annual returns and balance sheets

- F11 Every year, within the time specified by legislation, the Secretary shall send the Association's annual return to the Registrar. The return shall be prepared in accordance with the period specified in the Act, or such other date allowed by the Registrar and shall be lodged within the period required by law. The annual return shall be accompanied by the auditor's report, if required, for the period of the return and the accounts and balance sheets to which it refers.

Borrowing

- F12 The total borrowings of the Association at any time shall not exceed [£500 million (five hundred million pounds)] or such a larger sum as the Association determines from time to time in general meeting. For the purpose of this rule F12, at any relevant time, any amount of the Association's borrowings in any currency other than pounds sterling (as may be permitted or not prohibited by the Regulator from time to time) shall be converted to sterling using the exchange rate or rates applicable under the related Derivative Transaction or transactions by which the Association has hedged its exposure to currency exchange rate movements in relation to the principal amount of such borrowings, or in the absence of such a rate or rates (in whole or in part) using the official spot exchange rate or rates

recognised by the Bank of England for the conversion of that currency or currency unit into sterling at or about 11:00 on the relevant day.

- F13 The rate of interest payable at the time terms of borrowing are agreed on any money borrowed shall not exceed the rate of interest which, in the opinion of the Board, is reasonable having regard to the terms of the loan. The Board may delegate the determination of the said interest rate within specified limits to an Officer, Board member or a committee.
- F14
- F14.1 In respect of any proposed borrowing, for the purposes of rule F12, the amount remaining undischarged of any deferred interest or index-linked monies or amounts on any deep discounted security previously borrowed by the Association, the amount of such pre-existing borrowing shall be deemed to be the amount required to repay such pre-existing borrowing in full if such pre-existing borrowing became repayable in full at the time of the proposed borrowing; and
- F14.2 for the purposes of rule F12 in respect of any proposed borrowing intended to be on deferred interest or index-linked or on any deep discounted security the amount of borrowing shall be deemed to be the proceeds of such proposed borrowing receivable by the Association at the time of the proposed borrowing.
- F14.3 no person dealing in good faith with the Association shall be concerned to know whether rule F12, F13 or this rule F14 have been complied with.
- F15
- F15.1 The Association shall have the power to enter into and perform a rate cap transaction, or series of rate cap transactions, where the Board (or a duly authorised committee established under the rules) considers entry by the Association into such transaction(s) to be in the best interest of the Association, provided that
- at the time of entry into any such transaction(s) the sum of the calculation amount of any rate cap transaction previously entered into and remaining in effect and the calculation amount of the proposed rate cap transaction(s) shall not exceed the lower of (1) £100 million or (2) the aggregate amount of the Association's variable rate borrowing then drawn down plus the amount of any existing contractually committed loan facilities not yet drawn down in respect of amounts which the Association intends at the effective date when drawn will become variable rate borrowings and,

- the counterparty to each rate cap transaction is the floating rate payer.

F15.2 Prior to exercising its power under rule F15.1 the Association shall obtain and consider proper advice on the question of whether the rate cap transaction is satisfactory having regard to

- the possible fluctuations in the rate of interest payable by the Association under its variable rate borrowings during the term of the rate cap transaction(s);
- the Association's ability to meet its payment obligations under the variable rate borrowings during the term of the rate cap transaction(s) if that transaction was not entered into;
- the payment obligations under the rate cap transaction(s); and
- the Association's actual and projected annual income and expenditure position.

F15.3 The Association shall have the power to enter into and perform a swap transaction, or series of swap transactions, where the Board (or a duly authorised committee established under the rules) considers entry by the Association into such transaction(s) to be in the best interests of the Association provided that at the time of entry into any such transaction(s) the sum of the calculation amount of any swap transaction previously entered into and remaining in effect and the calculation amount of the proposed swap transaction(s) shall not exceed the lower of

- £100 million; or
- the aggregate amount of the Association's variable rate borrowings then drawn down plus the amount of any existing contractually committed loan facilities not yet drawn down in respect of amounts which the Association intends at the effective date when drawn will become variable rate borrowings having regard at the effective date to the Association's obligations to repay variable rate borrowings and the amount of variable rate borrowings which will be outstanding at any time on or prior to the proposed termination date.

F15.4 Prior to exercising its power under rule F15.3 the Association shall obtain and consider proper advice on the question of whether the swap transaction is satisfactory having regard to

- the Association's anticipated payment obligations under its existing borrowings pursuant to rule F12;
- the payment obligations under the proposed swap transaction;
- the terms and conditions of the swap transaction; and
- the Association's actual and projected annual income and expenditure position.

F15.5 For the purposes of this rule F15 proper advice is the advice of a person who is reasonably believed by the Board to be qualified by their ability in and practical experience of financial matters and rate cap transactions and the appropriate derivative transaction and is properly authorised to give such advice under the provisions of the Financial Services and Markets Act 2000; such advice may be given by a person notwithstanding that they give it in the course of their employment as an officer.

F15.6 A person entering into a rate-cap transaction as floating rate payer with the Association or a person entering into a swap transaction with the Association who has received a written certificate signed by the Secretary confirming the Association's compliance with this rule F15 shall not be concerned to enquire further whether or not the Association has complied with the provisions of this rule F15 and such transaction shall be valid at the date that it is entered into and throughout its term in favour of such person (or any assignee or successor in title) whether or not the provisions of this rule have been complied with.

F15.7 For the purposes of this rule F15

- (a) "calculation amount" "effective date" "floating rate payer" "term" and "termination date" have the respective meanings given in the 2000 ISDA Definitions as amended from time to time;
- (b) "variable rate borrowing" means any borrowing by the Association pursuant to rule F12 in respect of which the rate of interest has not been fixed for a term in excess of twelve months and the term "fixed" shall exclude any borrowing where the rate of interest is indexed in accordance with a retail prices index or other published index;
- (c) "rate cap transaction" means a cap transaction within the meaning of "swap transaction" as defined in the 1991 ISDA Definitions as amended from time to time.

- (d) "swap transaction" means any transaction which is a rate swap transaction, a forward rate transaction, interest rate option purchased or collar transaction as referred to in the definition of "swap transaction" appearing in the 1991 ISDA Definitions as amended from time to time save that
- (i) it shall exclude:
 - any transaction where any calculation amount is expressed in a currency other than pounds sterling; and
 - any transaction dealing in commodities; and,
 - (ii) rate swap transaction shall be deemed to include:
 - a retail prices (or other published index) interest rate transaction; and forward rate transactions shall include an option to buy a forward rate transaction (but not sell).

Investment

F16 The funds of or monies borrowed by the Association may be invested by the Board as it determines and as permitted by law.

G1 The Association's registered office is:
Norwich City Football Club, Carrow Road, Norwich, Norfolk NR1 1HU

G2 The Association's registered name must:

G2.1 be placed prominently outside every office or place of business; and

G2.2 be engraved on its seal; and

G2.3 be stated on its business letters, notices, advertisements, official publications, cheques, invoices and any other formal corporate communication whether electronic or otherwise.

Disputes

G3 Any dispute on a matter covered by these Rules shall be referred by either party to a suitably qualified independent mediator for settlement. The mediator shall be appointed by agreement between the parties or, in default of agreement, by the Centre for Effective Dispute Resolution whether the disagreement be as to the qualifications, the identity of the mediator or otherwise. The mediation will be conducted in accordance with the requirements of the mediator. Both parties will be obliged to comply and co-operate with this procedure at each stage and to share equally the costs of appointment of the relevant mediator as referred to above. Costs thereafter will be borne as the mediator will determine. Where the dispute is not resolved by mediation, any claim shall be dealt with in the county court which shall have sole jurisdiction over any dispute arising under the Rules.

Minutes, seal, registers and books

G4 The minutes of all general meetings, and all Board and committee meetings shall be recorded, agreed by the relevant subsequent meeting and signed by whoever chairs that meeting and kept safe.

G5 The Secretary shall keep the seal. It shall not be used except under the Board's authority. It must be affixed by one Board member signing and the Secretary countersigning or in such other way as the Board resolves. The Board may in the alternative authorise the execution of deeds in any other way permitted by law.

G6 The Association must keep at its registered office:

G6.1 the register of Shareholders showing:

- the names and addresses of all the Shareholders; and
- a statement of all the shares held by each Board or committee member and the amount paid for them; and
- a statement of other property in the Association held by the Shareholder; and
- the date that each Shareholder was entered in the register of Shareholders.

G6.2 a duplicate register of shareholders showing the names and addresses of shareholders and the date they became shareholders.

G6.3 a register of the names and addresses of the Officers, their offices and the dates on which they assumed those offices as well as a duplicate.

G6.4 a register of holders of any loan.

G6.5 a register of mortgages and charges on land.

G6.6 a copy of the Rules of the Association.

G7 The Association must display a copy of its latest balance sheet and auditors report (if one is required by law) at its registered office

G8 The Association shall give to all shareholders on request copies of its last annual return with the auditor's report (if one is required by law) on the accounts contained in the return, free of charge.

G9 The Secretary shall give a copy of the Rules of the Association to any person on demand who pays such reasonable sum as permitted by law.

Statutory applications to the Registrar

G10 Ten Shareholders can apply to the Registrar to appoint an accountant to inspect the books of the Association, provided all ten have been Shareholders of the Association for a twelve month period immediately before their application.

G11 The Shareholders may apply to the Registrar in order to get the affairs of the Association inspected or to call a special general meeting. One hundred Shareholders, or one-tenth of the Shareholders, whichever is the lesser, must make the application.

Amendment of rules

G12 G12.1 The rules of the Association may be rescinded or amended, but not [so as to stop the Association being a charity, and not] without the prior consent of the Regulator where such consent is required under the Housing and Regeneration Act 2008.

G12.2 The Rules may only be amended by a resolution put before the Shareholders by the Board.

G12.3 Rules A2; A3; A4; B1; B2; B3; C2; C3; D16; and G12 can only be amended or rescinded by way of a written resolution or by three fourths of the votes cast at a general meeting. Any other rule can be rescinded or amended by two thirds of the votes cast at a general meeting or by way of a written resolution.

G12.4 A copy of the amended Rules shall be sent to the regulator as soon as possible after registration by the Registrar.

Dissolution

G13 The Association may be dissolved by a three-fourths majority of Shareholders who sign an instrument of dissolution in the prescribed format or by winding-up under the Act.

G14 G14.1 Any property that remains, after the Association is wound-up or dissolved and all debts and liabilities dealt with, the Shareholders may resolve to give or transfer to another charitable] body with objects similar to that of the Association.

G14.2 if no such institution exists, the property shall be transferred or given to the Housing Associations Charitable Trust.

G14.3 if the Association is registered as a provider of social housing with the Regulator any transfer or gift must be in compliance with the Housing and Regeneration Act 2008 or any other relevant legal and Regulatory provisions which exist from time to time.

Interpretation of terms

G15 In these Rules, including this rule, unless the subject matter or context are inconsistent

- G15.1 words importing the singular or plural shall include the plural and singular respectively;
- G15.2 words importing gender shall include the male and female genders;
- G15.3 **Amendment of Rules** shall include the making of a new rule and the rescission of a rule, and "amended" in relation to Rules shall be construed accordingly;
- G15.4 the **Act** shall mean the Co-operative and Community Benefit Societies Act 2014;
- G15.5 the **Association** shall mean the association of which these are the registered Rules;
- G15.6 **Board** shall mean the board appointed in accordance with Part D and **Board Member** shall mean a member of the Board for the time being but shall not include a person co-opted to the Board under rule D5;
- G15.7 **Chair** shall mean the person appointed as Chair in accordance with rule E1 and where applicable shall include the vice Chair;
- G15.8 **Clear Days**, in respect of notice for a meeting, shall mean a period calculated excluding both the day on which any notice or communication is deemed to be received under these rules and the date of the meeting;
- G15.9 **Derivative Transaction** means any transaction which is a forward, swap, future, option or other derivative on one or more rates, currencies, commodities, equity securities or other equity instruments, debt securities or other debt instruments, economic indices or measures of economic risk or value, or other benchmarks against which payments or deliveries are to be made, or any combination of these transactions;
- G15.10 **Electronic Communication** shall have the meaning set out in section 148 of the Act;
- G15.11 **Group Member** means the Association, each subsidiary of the Association, anybody corporate of which the Association is a subsidiary and any subsidiary of such body corporate and for this purpose "subsidiary" has the meaning within the Act and/or the Housing and Regeneration Act 2008 and/or the Companies Act 2006;

G15.12 **notice** shall be deemed to have been received by a person:

(1) if posted by first class post at least two business days (meaning Monday to Friday but excluding bank holidays) after being posted;

(2) if sent by Electronic Communication one hour after transmission provided that no transmission notification of non-delivery or error has been received by the person transmitting the communication and the transmission is to the Electronic Communication address or number last notified by that person to the Secretary;

(3) if delivered by hand, on delivery to the person's address last notified by that person to the Secretary;

G15.13 **Officer** shall include the Chair and Secretary of the Association and any Board Member for the time being and such other persons as the Board may appoint under rule E8;

G15.14 **Property** shall include all real and personal estate (including loan stock certificates, books and papers);

G15.15 **Register of Shareholders** means the register kept in accordance with rule G5.1;

G15.16 **Registrar** means the Financial Conduct Authority or any statutory successor to or any assignee of any or all of its relevant functions from time to time;

G15.17 **Regulator** means the Homes and Communities Agency acting through its Regulation Committee established pursuant to the Housing and Regeneration Act 2008 or any future body or authority (including any statutory successor) carrying on similar regulatory or supervisory functions;

G15.18 **Resident** means a person who alone or jointly with others holds a tenancy, lease or licence to occupy the Association's premises or the premises of any other Group Member for residential use;

G15.19 **Secretary** means the Officer appointed by the Board to be the Secretary of the Association or other person authorised by the Board to act as the Secretary's deputy;

G15.20 **Shareholder** shall mean one of the persons referred to in rule C5 and means member as defined by the Act;

G15.21 **Social Housing** means low cost rental accommodation and low cost home ownership accommodation as defined in sections 68 to 77 of the Housing and Regeneration Act 2008;

G15.22 **Special resolution** means a resolution at a general meeting passed by a two-thirds majority of all shareholders who vote in person or by proxy;

G15.23 **these Rules** shall mean the registered rules of the Association for the time being;

G15.24 references to any provision in any Act shall include reference to such provision as from time to time amended, varied, replaced, extended or re-enacted and to any orders or regulations made under such provision.