



Estate Services Standard 1

We want to ensure that all our schemes have a nice appearance and are maintained to the highest standard we can achieve. Our gardening services include;

- cutting of grass, hedges and strimming
- lawn repair
- pruning and maintaining the scrubs
- leaf clearance (not including guttering)
- Improvements to existing areas
- Weed Control
- Maintenance of Hardstanding areas

Estate Services Standard 2

Trees can cause a variety of different issues. We will;

- Ensure trees are surveyed every 2 ½ years
- Ensure any work to trees are carried out by a qualified tree surgeon
- Minimise the impact of lost trees and consult with our assessors on re-planting any that are felled
- Carry out works on a priority basis and only do works that are recommended to us by our consultants

Estate Service Standard 3

We will keep hardstanding areas (we mean concrete areas such as paths, kerblines, car parking areas etc) to a good clean standard.

We will carry out;

- litter picking
- weed killing including moss,
- keeping clean and tidy communal bin areas, car park and kerbs scheme signs and external stairways.
- We will carry out minor repairs if the skills are within our team.
- During Autumn keep these areas free of leaves
- Ensure walkways are not obstructed by Hedging and Foliage

Estate Services Standard 4

- **As part of our Health and safety commitment to our tenants. We will;**
 - Check fire alarm panels are working and test these as required by the organisation and where these are in place
 - Check pathways for uneven surfaces in partnership with our Health and Safety team
 - Change faulty communal lights or report this so that repairs can take place
 - Clear/grit areas affected by snow & ice (only certain schemes)
 - Remove or report illegal dumping of household items
 - Report communal repairs

Estate Services Standard 5

We will review on a regular basis the standard and appearance of our scheme with a view to putting in place improvements. We will;

- Consult with tenants on our proposals
- Look at how we can improve plant sustainability
- Identify areas that may be suitable for bio-diversity development

Estate Services Standard 6

The bulk of work includes maintaining our grassed, hedged and planted areas. The works required for these areas change throughout the Year. We will;

- Ensure our grassed areas are well maintained and free of litter and debris
- Cut and maintain our Hedges throughout the Year and ensuring these areas are weed, litter and debris free.
- Planted areas such as beds will be maintained to ensure they are weed free and presentable. They will also be assessed periodically for improvements and suitability