



Get  
involved,  
make a  
difference

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# Why get involved...?

There are lots of ways to get involved and have your say. Making a difference to your community or neighbourhood is rewarding and benefits everyone.

- Improve your neighbourhood
- Help shape our services
- Meet new friends!
- Learn new skills
- Get free training
- Boost your confidence!

As a thank you for your help over the year, you will be invited to all our tenant events and be entered into our grand prize draw\*.

## How to get involved:

Call **01603 750113** or

Email **[tenantengagement@broadlandgroup.org](mailto:tenantengagement@broadlandgroup.org)**

Visit **[broadlandgroup.org](http://broadlandgroup.org)**

\*not applicable for community conversation events

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## Homes Panel

Review and help improve our repairs services at our interactive meetings where you can talk directly to our senior managers about your ideas for improvements. We meet 4 times a year at Broadland's offices.



## Community Conversations

Look out for your personal invitation - meet senior Broadland staff in a venue near you (6.30-7.30pm). Come along and be in with a chance of winning £25.



## Tenant Action Group (TAG)

We look at what's important in your community from fly tipping and anti-social behaviour to tenant wellbeing. We meet 6 times a year at Broadland's offices.



## Good Neighbour Awards

Share the love! Nominate a neighbour who goes the extra mile for our special award.



## Pinboard

Go onto our website and submit your photos, tips, poems, recipes, stories. Inspire your community.



## Mystery Shoppers

Test our services, report back and get shopping vouchers as a reward!



## Become a Member

Hear about how Broadland is run and vote on key decisions. Come along to events to hear about the work we do.



## Community Inspectors

Check your local scheme for communal issues around safety, gardening and cleaning. Short inspections 4 times a year at a time to suit you.



## Digital Panel

Complete our online surveys throughout the year – as little or as often as you like.

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If you would like further information on how to get involved, fill out this form, seal the edge and post back to us freepost.

**Name:** .....

**Email address:** .....

**Phone:** .....

**or postal address:**.....

.....

FOLD

Please tick the box(s) on what you want to be involved in:

Homes Panel

Digital Panel

Tenant Action Group

Community Conversation

Mystery Shopping

Good Neighbour Awards

Community Inspectors

Become a Member

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**Broadland Housing Head Office:**

Broadland Housing Association  
NCFC Carrow Road, Norwich  
NR1 1HU

**Customer Services:**

**T:** 0303 303 0003

**W:** [broadlandgroup.org](http://broadlandgroup.org)

