



Tenant support services

We all need a little support sometimes. Here are some of the ways our Tenant Support Services may be able to help you.



Health & Wellbeing

Do you want to get healthier? Or are you worried about your wellbeing? We know health and wellbeing is important to our tenants. We work closely with other agencies to provide the support you may need.



Your Money

Are you having trouble paying your rent? We can help you to complete a discretionary housing payment application which could help. We can also help you to make a budget and to look at where you can make savings.



Looking after your home

Are you struggling with clutter in your home and don't know where to start? Are you worried about a neighbour? We can help you to plan a way forward.



Benefits

Do you know what benefits you can claim and do you need help to apply? We can help you to understand what benefits you are entitled to, explain any changes and support you to apply or challenge decisions.



Moving Home

Is your house too crowded? Do you need to downsize to a smaller home? We can help you with completing applications for the right sized house.



Energy Savings

Would you like to save money on your energy bills? We can help you to compare different energy tariffs and to understand your energy bills.



Employment & Training

Are you job hunting? Or would you like to learn new skills to help find a new job? We can support with careers advice, training and work experience to increase your employment opportunities.



Be more digital

Do you want to be able to shop online, use social media, send emails, keep in touch with friends and family or pay bills online? Our training coaches can help show you how.



If you would like help from our Tenant Support Services, fill out this form, seal the edge and post back to us freepost.

Name:

Email address:

Phone:

Alternative contact information:

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FOLD

Please tick the box for the kind of support you would like help with (you can tick more than one).

Health & Wellbeing

Energy Savings

Your Money

Employment & Training

Looking after your home

Being more digital

Benefits

Other please specify

Moving Home

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Broadland Housing Head Office:

Broadland Housing Association
NCFC Carrow Road, Norwich
NR1 1HU

Customer Services:

T: 0303 303 0003

W: broadlandgroup.org



TENANTS
ONLINE