

Norfolk County Council





Scams and doorstep callers

An easy read guide



Rogue traders

People who want to do work to your house or garden. They pretend to be workmen and don't do the work properly.



Bogus callers

People who tell stories to come into your house. They then take things without your permission.



Cold callers

People who try and sell things or services at your home.



What to do



Keep your doors and windows locked.



Use a spy hole or look through a window.



Be polite but firm. Say no thank you and shut the door.



Ask for their ID. If they don't have ID say no thank you and shut your door.



Remember things about them in case you have to report them.



Don't believe all leaflets that come through the door. They may be getting you to have bad work done.

How to avoid them



Put a sticker on your door. Call 0344 800 8020 for a free one



Set up a **No Cold Calling Zone** in your area. Call 0344 800 8020 for more info

If you feel unsafe



Do not let someone in your house if you feel unsure



Tell someone you trust



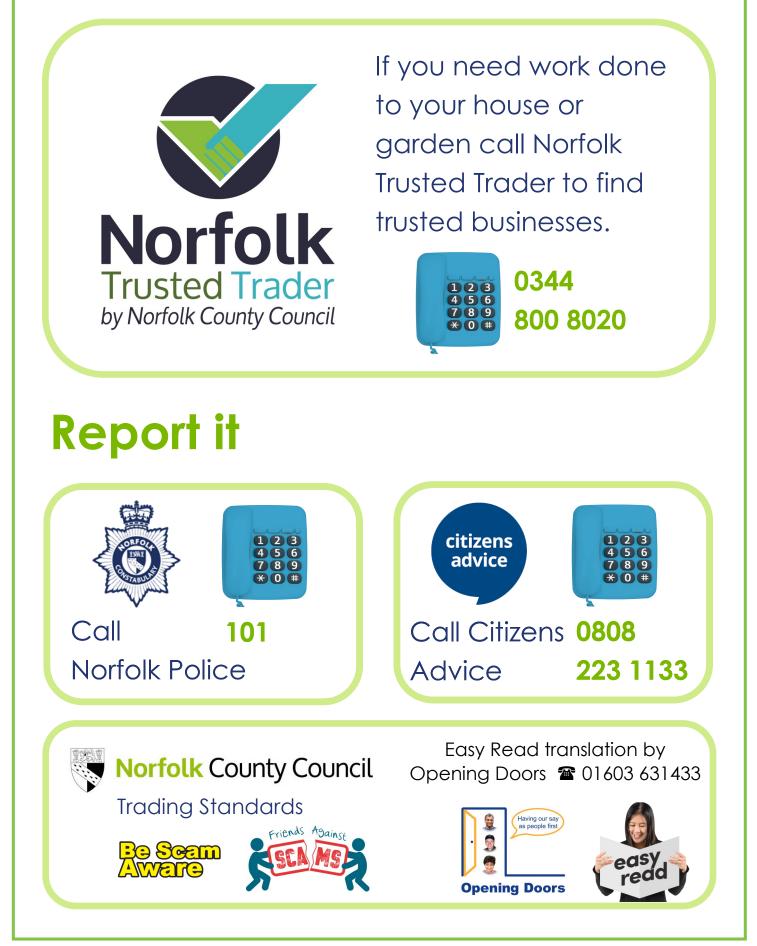
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Report or ask advice from Citizens

Advice

In an emergency dial **999**

Find trusted businesses



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